



Agenda Item # 13.  
Date 12-21-16

December 5, 2016

Fred Mytty  
Dodge County Clerk  
435 N. Park Avenue  
Fremont, NE 68025

Dear Mr. Mytty,

At Spectrum, we continue to enhance our services, offer more of the best entertainment choices and deliver the best value. We are committed to offering our customers products and services we are sure they will enjoy.

Effective on or after January 10, 2017, pricing will be adjusted for:

- Late Fee – increasing from \$7.50 to \$8.95
- Insufficient Fund Fee – decreasing from \$30.00 to \$25.00
- New Agent Assisted Payment will be established at \$5.00
- Unreturned Equipment:
  - Digital Receiver - will be standardized at \$123.00
  - CableCARD - will be standardized at \$22.00
  - Tuning Adaptor - will be standardized at \$130.00
  - Digital Terminal Adapter – will be standardized at \$40.00
- Computerized Change of Service - decreasing from \$2.00 to \$0.00
- Reconnection Fee – decreasing to \$4.99
- Additional Statement Copy – decreasing to \$1.99

We remain committed to providing an excellent experience for our customers, in your community and in each of the communities we serve. If you have any questions about this change, please feel free to contact me at (816) 222-5391 or via email at [jarad.falk@charter.com](mailto:jarad.falk@charter.com).

Sincerely,

Jarad Falk  
Director, Government Affairs

RECEIVED  
2016 DEC -7 AM 11:11  
DODGE COUNTY, NE  
FRED MYTTY: COUNTY CLERK

Department of Government Relations  
6550 Winchester Avenue  
Kansas City, Missouri 64133



December 7, 2016

Fred Mytty  
Dodge County Clerk  
435 N. Park Avenue  
Fremont, NE 68025

Dear Mr. Mytty,

This letter is sent as part of our ongoing efforts to keep you apprised of developments affecting the cable television system serving your community.

Notifications of changes to programming in your community are printed in:

- The Lincoln Journal Star on the 1<sup>st</sup> and 3<sup>rd</sup> Monday of the month

We are forwarding the potential changes via the list enclosed. Please note that networks listed in the notification may not be carried in all communities.

If you have any questions or concerns, please do not hesitate to contact me at: Jarad.Falk@charter.com or 816-222-5391.

Sincerely,

A handwritten signature in black ink that reads "Jarad Falk". The signature is written in a cursive, flowing style.

Jarad Falk, Director of Government Relations





## Lincoln Journal Star

**Charter Communication's** agreements with programmers and broadcasters to carry their services and stations routinely expire from time to time. We are usually able to obtain renewals or extensions of such agreements, but in order to comply with applicable regulations, we must inform you when an agreement is about to expire. The following agreements are due to expire soon, and we may be required to cease carriage of one or more of these services or stations in the near future.

### ADD:

KHGI ABC SD/HD to Starter TV (Basic Cable) Channels 2/1202. (Crete, David City, Lincoln, Seward, Nebraska City)

KHGI ABC SD/HD to Starter TV (Basic Cable) Channels 5/1202. (Fairbury)

KHGI ABC HD on Starter TV Channels 13/1202\* (York)

KNHL IND SD/HD to Starter TV (Basic Cable) Channels 94/1230. (Crete, David City, Fairbury, Lincoln, Seward, York)

### MOVE:

Heartland on Starter TV Channel 2 to Starter TV Channel 496. (Crete, Lincoln, Seward)

Heartland on Standard TV Channel 18 to Standard TV Channel 496. (David City)

Heartland on Standard TV Channel 14 to Standard TV Channel 496. (Fairbury)

Heartland on Standard TV Channel 15 to Standard TV Channel 95. (Freemont, Nebraska City)

Heartland on Standard TV Channel 2 to Standard TV Channel 95. (Columbus)

Heartland on Starter TV Channel 15 to Standard TV Channel 95. (Falls City)

QVC on Standard TV Channel 2 to Standard TV Channel 159. (David City)

Shop Zeal 2 on Starter TV Channel 2 to Starter TV Channel 489. (Nebraska City)

### DELETE:

Automotive On Demand on Free On Demand Channel 1028

### CHANGE:

None at this time

The new services listed below cannot be accessed on CableCARD-equipped Unidirectional Digital Cable Products purchased at retail without additional, two-way capable equipment. HD Television and HD set-top box required to receive HD services.

ESPN College Extra to Spectrum Gold and Sports Pass Channels 392-399

IMPACT HD to Spectrum Silver Channel 474\*

RFD SD/HD to Variety Pass Channel 297\*

\* HD Television and HD set-top box required to receive HD service.